Lectures, Publications, Affiliations & Honors Sandy S. Pardue

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Sandy has published several articles and has given hundreds of lectures and workshops on Scheduling Techniques, Accounts Receivable, Collections, Office Manager Training, Prevention of Embezzlement, Recall and Reactivation, Communication and all aspects of Systematizing and Organizing a Dental Practice. In addition to the lectures listed below, Sandy presents workshops and lectures to her consulting clients throughout each year.

Southwest Arkansas Dental Society

"Organizing and Supervising"

Hot Springs, Arkansas

Arkansas Academy of General Dentistry

Hot Springs, Arkansas

Alberta, Canada

Destin, Florida

Calgary Dental Association

"Scheduling Patients and Appointment Book Control"

Dentech/Softech Dental Software User's Conference – 2002 Chicago, Illinois

"Scheduling for Success"

Louisiana Dental Association – 2003

"How to Gain Control of Your Practice"

Dental Town Extravaganza – 2003 Las Vegas, Nevada

"How to Gain Control of Your Practice"

"How to Gain Control of Your Practice" – 2003 Las Vegas, Nevada

New Orleans Dental Association – 2004 New Orleans, Louisiana

"Communication in Your Office"

Dental Town Extravaganza – 2004 Las Vegas, Nevada

"How to Increase Office Productivity"

Academy of General Dentistry Annual Session – 2004 Anaheim, California

Topic- General Practice Management

Institute of Family Dentistry – 2004 Las Vegas, Nevada

Topic- General Practice Management

Dental Town's, "Townie Fiesta," – 2004 Cozumel, Mexico

Kev Note Speaker

"How to Take Control of Your Practice"

LSU Dental School, Sophomore Class – 2004 New Orleans, Louisiana

"Dental Office Basics"

Dental Variety Show – 2005 Las Vegas, Nevada

"Appoint Yourself to the Top"

Sacramento District Dental Society – 2005 Sacramento, California

Ahwatukee Foothills Study Club, Howard Farran – 2006 Phoenix, Arizona

Sacramento District Dental Society Midwinter Meeting – 2006 Sacramento, California

Dentech/Softech Dental Software User's Conference – 2006 Dearborn, Michigan "Safeguards to Prevent Embezzlement" Dentech/Softech Dental Software User's Conference – 2006 Dearborn, Michigan "How to Create the Practice of Your Dreams with Dentech" **Louisiana Dental Association – 2007** Keystone, Colorado "Spice Up Your Practice" Dental Town's Annual "Townie" Meeting - 2007 Las Vegas, Nevada "Kick Your Practice up a Notch" **Greater Baton Rouge Dental Society – 2007** Baton Rouge, Louisiana "Safeguards to Prevent Embezzlement" Progressive Implantology and Periodontics-Dr. Suresh Goel – 2007 Rochester, New York "Unlock the Potential of Your Practice" Louisiana State University Alumni Meeting - October 12, 2007 New Orleans, Louisiana Burbank Dental Lab Seminar - October 5, 2007 Burbank, California "Safeguards to Prevent Embezzlement" Utah State Dental Association – February 15, 2008 Salt Lake City, Utah "Unlock the Potential of Your Practice" New Orleans Dental Conference/LDA - April 10, 2008 New Orleans, Louisiana "Unlock the Potential of Your Practice" New Orleans Dental Conference/LDA - April 12, 2008 New Orleans, Louisiana "Safeguards for Preventing Embezzlement" California Dental Association, Spring Session – May 1, 2008 Anaheim, California "Maximizing Productivity and Practice Growth" California Dental Association, Spring Session – May 3, 2008 Anaheim, California New Dentist Panel- "Growing Your Practice" Wasatch Summit- Dentrix/Henry Schein Practice Solutions – June 6, 2008 Snowbird, Utah "Collections Management" Wasatch Summit- Dentrix/Henry Schein Practice Solutions – June 6, 2008 Snowbird, Utah "Patient Retention" Academy of General Dentistry Annual Session – July 19, 2008 Orlando, Florida Learning Lab- Practice Management- "Spice Up Your Practice" Dentech/Softech User's Conference – November 14, 2008 St. Pete Beach, Florida "Safeguards to Prevent Embezzlement" Dentech/Softech User's Conference – November 14, 2008 St. Pete Beach, Florida "Removing Barriers with Better Communication"

Baton Rouge, Louisiana

Greater Baton Rouge Dental Society - February 2009

"Safeguards to Prevent Embezzlement"

Continuing Dental Education of Baton Rouge - March 2009 Springfield, Louisiana "Safeguards to Prevent Embezzlement" Business of Dentistry/Henry Schein Practice Solutions Meeting – June 12, 2009 Las Vegas, Nevada "Optimizing Your Schedule" Seattle Study Club - November 17, 2009 Houston, TX "Safeguards to Prevent Embezzlement" **Detroit District Dental Society – November 20, 2009** Detroit, MI "Safeguards to Prevent Embezzlement" California Dental Association, Spring Session – May 13, 2010 Anaheim, California "Accelerate Your Practice" California Dental Association, Spring Session - May 14, 2010 Anaheim, California "Revitalize Your Practice" New Jersey Academy of General Dentistry- May 19, 2010 Edison, NJ "Accelerate Your Practice" Business of Dentistry/Henry Schein Practice Solutions Meeting- June 11, 2010 Las Vegas, NV "Collections Management" Bank of America / AGD Annual Session - July 2011 New Orleans, LA "Accelerate Your Practice" Burbank Dental Lab- August 13, 2010 Burbank, CA Burbank Dental Lab – January 28 & 29, 2011 Burbank, CA "Academy for Scheduling Excellence" Central Oregon Dental Society, Team Appreciation Day – March 11, 2011 Bend, Oregon "Team Building" Dentaltown / "Townie Meeting" [Key Note Speaker] - May 5, 2011 Las Vegas, NV Business of Dentistry/Henry Schein Practice Solutions Meeting- June 10, 2011 Las Vegas, NV "Scheduling Patients" Academy of General Dentistry, Annual Session – July 2011 San Diego, CA "Accelerate Your Practice" Academy of General Dentistry, Practiceology - November 2011 Las Vegas, NV Burbank Dental Lab, Advanced Training Center – September 2011 Burbank, CA "Accelerate Your Practice" Chicago Dental Society, Chicago Midwinter Annual Session – February 2012 Chicago, IL Western Regional Dental Conference – March 29, 2012 Phoenix, AZ "Accelerate Your Practice" Burbank Dental Lab, Advanced Training Center - March 30, 2012 Burbank, CA "Spice Up Your Practice"

New Orleans, LA

Classic Practice Resources, Inc. Seminar – January 25 & 26, 2013

"Spice Up Your Practice"

The Dental Prosperity Insiders Circle – February 15, 2013 "Safeguards to Prevent Embezzlement"	Monroe, LA
Classic Practice Resources, Inc. Seminar – June 21 & 22, 2013 "Spice Up Your Practice"	New Orleans, LA
Acadian Southern Society – September 19, 2013 "Accelerate Your Practice"	Lafayette, LA
Classic Practice Resources, Inc. Seminar – October 4 & 5, 2013 "Spice Up Your Practice"	New Orleans, LA
LSU Dental School – December 6, 2013 "Growth & Profitability"	New Orleans, LA
Wisconsin Dental Study Club – December 12 & 13, 2013 "Accelerate Your Practice"	Lake Geneva, WI
Classic Practice Resources, Inc. Seminar – March 7 & 8, 2014 "Spice Up Your Practice"	New Orleans, LA
Dentaltown Annual Session / "Townie Meeting" – April 26, 2014 "Winning Strategies to Beat the Odds"	Las Vegas, NV
Classic Practice Resources, Inc. Seminar – June 6 & 7, 2014 "Spice Up Your Practice"	New Orleans, LA
Burbank Dental Lab ATC Courses – June 27, 2014 "Accelerate Your Practice"	Burbank, CA
American Association of Dental Office Managers—September 5 & 6, 2014 "Overcome Top Practice Barriers"	San Diego, CA
	San Diego, CA El Paso, TX
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014	
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014 "Accelerate Your Practice" LSU School of Dentistry – March 6, 2015	El Paso, TX
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014 "Accelerate Your Practice" LSU School of Dentistry – March 6, 2015 "Accelerate Your Practice" Academy of Dental Management Consultants- November 2015	El Paso, TX New Orleans, LA
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014 "Accelerate Your Practice" LSU School of Dentistry – March 6, 2015 "Accelerate Your Practice" Academy of Dental Management Consultants- November 2015 "The Deal" Selling Services to Dentists TBSE, The Best Seminar Ever- November 2015	El Paso, TX New Orleans, LA Washington, DC
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014 "Accelerate Your Practice" LSU School of Dentistry – March 6, 2015 "Accelerate Your Practice" Academy of Dental Management Consultants- November 2015 "The Deal" Selling Services to Dentists TBSE, The Best Seminar Ever- November 2015 "Recipe for Patient Retention" Dentaltown Meeting- April 2016 "Front Desk Mastery"	El Paso, TX New Orleans, LA Washington, DC Las Vegas, NV
"Overcome Top Practice Barriers" El Paso Dental Meeting – September 19, 2014 "Accelerate Your Practice" LSU School of Dentistry – March 6, 2015 "Accelerate Your Practice" Academy of Dental Management Consultants- November 2015 "The Deal" Selling Services to Dentists TBSE, The Best Seminar Ever- November 2015 "Recipe for Patient Retention" Dentaltown Meeting- April 2016 "Front Desk Mastery" "Inside Secrets to Grow Your Practice"	El Paso, TX New Orleans, LA Washington, DC Las Vegas, NV

Published Articles and Audio

- "The Implementation of a Successful Periodontal Program" Dentistry Today, March 2007
- "Keep Your Burs Spinning," Part 1 Dentistry Today, May 2007
- "Keep Your Burs Spinning," Part 2 Dentistry Today, June 2007
- "Implementing a Periodontal Program" Dentistry Today India, May 2007
- "How to Flourish During an Economic Downturn" Dentaltown March 2009
- "Change: The Solution to Problems Practices Face Today" Dentaltown-September 2009
- "The Ugly Truth: Minimizing the Risk of Embezzlement" Pennwell, Dentistry10 October 2009
- "Safeguards to Prevent Embezzlement" Dental Economics November 2009
- "Face Embezzlement Head-On" Dentaltown Magazine December 2009
- "Accelerating Your Practice in a Slow Economy," New Jersey AGD Journal March 2010
- "Organizing Your Practice for Success" Dentaltown Magazine May 2010
- "Stress Less and Produce More" Care Credit Audio CD May 2010
- "Effectively Marketing Your Equipment" Dentaltown Magazine October 2010
- "Where Oh Where Have Your Patients Gone?" Dentaltown Magazine March 2011
- "How to Flourish in an Economic Downturn" The Dental Assistant Magazine May/June 2011
- "How to Create a Successful Associateship" Dentaltown [New Dentist Edition] Magazine November 2011
- "Recruiting and Hiring for a Dental Practice" Dentaltown [New Dentist Edition] Magazine November 2011
- "The Forgotten Patient" Dentrix Magazine- Spring 2012
- "Safeguards to Prevent Embezzlement" Dentaltown CE Webinar March 2012
- "Recruiting and Hiring for a Dental Practice" Dentaltown Magazine April 2012
- Madow Brothers, Audio Series November 2013
- "Hiring Made Easier" Orthotown Magazine December 2013
- "A Practice Management Talk Audio CD Parts 1 & 2" Your Health Credit
- "Top 12 Best Practices for 2014" Dentaltown Magazine January 2014
- "Identifying the Office Manager Position" Dentaltown Magazine May 2014
- "Ten Actions for Increasing Treatment Acceptance" Dentaltown New Grad Edition Magazine September 2014
- "Are Your Appointments Broken?" Podcast with The Relentless Dentist- November 2014
- "Top Practice Mistakes" Podcast with Howard Farran- December 2014
- "Staff Pay and Rewards" Dentaltown Magazine, July 2015

"Establishing an Accounts Receivable System" Dentaltown Magazine, August 2015

"What You Need to Know to Hire the Perfect Hygienist" Dentaltown Magazine- November 2015

Madow Brothers, Audio Series - December 2015

Dentalhacks Podcast "All About Systems" - January 2016

Start Your Dental Practice Podcast on Hiring [Jonathan VanHorn] - January 2016

Podcast with The Relentless Dentist-"10 Actions to Increase Treatment Plan Acceptance" -February 2016

Professional Affiliations and Honors:

Lifetime Member of the American Association of Dental Office Managers

Member of the Academy of Dental Management Consultants, 2014 - Current

Named one of the Dental Industry's "Leaders in Dental Consulting and Continuing Education" by Dentistry Today Magazine 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015

Voted "Best Practice Management Advisor" on Dentaltown Website

Henry Schein Practice Solutions/Dentrix- Customer Advisory Panel Member- April 2007- June 2009